Home Page

Welcome to the Journey of Quality, Growth & Purpose

I'm Md. Shobuj Miah — Mentor | SQA Professional | 13.5+ Years Driving Client-Centric Quality Solutions | Learner of Child & Parent Counseling

> "Excellence in software quality is not just about testing — it's about understanding people, systems, and continuous improvement."

About Me

I am a passionate **Software Quality Assurance (SQA) professional** with over **13.5 years of experience** delivering **high-quality, client-driven software solutions** across multiple domains — including **ERP, FinTech, e-Wallets, Education Systems, and Ticketing Platforms**.

My journey started as an **Assistant System Engineer at Triangle**, evolved through roles in **Samsung R&D Institute, BRAC IT, JICA Project, IT Magnet**, and now continues at **Orbund LLC**, where I lead QA initiatives ensuring **end-to-end product excellence**.

My Professional Identity

- ◆ **Software Quality Assurance Expert**
 Experienced in **functional**, **integration**, **security**, **load**, **API**, and **automation testing**, with strong hands-on command of **tools like JIRA, JMeter, ZAP, Playwright, Selenium, and Postman**.

- ◆ **Team Leader & Mentor**
 I believe in **building testing cultures**, mentoring teams, and improving processes that drive both **technical efficiency** and **professional growth**.

- ◆ **Client-Centric Solution Driver**
 From **Japan to the USA**, I've collaborated with global teams — translating requirements into actionable test strategies that meet **real-world client expectations**.

- ◆ **Process Improver & Documentation Specialist**
 Expert in developing **test plans, BRS/SRS analysis, requirement documentation,** and **user manuals** — ensuring every software release reflects **clarity, reliability, and user satisfaction**.

Achievements & Recognition

🥇 **"Icon of the Month – Samsung R&D Institute"** (2014) for outstanding performance and innovation.
🎓 **Full Free Scholarship** from Dhaka International University for academic excellence.
💼 **Led QA teams** across national and international projects with measurable performance improvements.

Technical & Domain Expertise

- **Testing Types:** Functional | Integration | Regression | Security | Load | API | Automation

- **Tools:** JIRA | Selenium WebDriver | JMeter | Postman | TestNG| ZAP

- **Databases:** MySQL | Oracle

- **Domains:** ERP | Ticketing Systems | e-Wallet | Construction Equipment Management | Mobile Applications | SIS (School Information System)

Leadership with Empathy

Beyond technology, I'm deeply invested in **understanding human behavior**.
 Currently, I'm studying **Child & Parent Counseling** to strengthen my **emotional intelligence and leadership empathy** — helping professionals and families grow together, emotionally and professionally.

💬 Why Connect With Me

- To learn **real-world QA strategies** that deliver measurable results

- To build a **career in software testing** with the right mindset and mentorship

- To collaborate on projects that demand **precision, performance, and purpose**

Let's Build Quality — Together.

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About Me

About Me

I'm **Md. Shobuj Miah**, a passionate **Software Quality Assurance (SQA) professional** and mentor with **over 13.5 years of hands-on experience** in delivering client-focused, high-quality software solutions.

My journey started as an **Assistant System Engineer at Triangle Services Ltd.**, and evolved through impactful roles at **Samsung R&D Institute**, **BRAC IT**, **JICA Project**, and **IT Magnet**. Today, I continue my professional mission at **Orbund LLC**, where I **lead QA initiatives** that ensure **end-to-end product excellence, performance, and user satisfaction**.

Throughout my career, I've worked across diverse software domains — including **ERP systems, ticketing and payment solutions, mobile applications, educational information systems, and construction management platforms**. My strength lies in **building strong QA processes, mentoring teams, and driving continuous improvement** to achieve both organizational and individual success.

I believe that quality is not only about software — it's about people, process, and purpose. That belief has led me to expand my learning beyond technology — I'm currently pursuing **Child & Parent Counseling**, integrating **emotional intelligence** and **human understanding** into my professional and personal growth journey.

💡 I aim to inspire, mentor, and collaborate with professionals who value **quality, empathy, and growth** — because true excellence comes from a balance of skill and self-awareness.

Message from Website

User Action Display Messages (Front-End UI Prompts)

These are the system messages that will be shown to users at different interaction points across modules:

Action Trigger	Message to Display on Screen	Display Type
CV Request Submitted	✅ *"Your CV request has been received. Our admin team will review it shortly. Once approved, you'll receive the CV via email."*	Success Popup
CV Request Rejected	⚠️ *"Your CV request could not be approved at this time. Please contact admin for assistance."*	Alert
Candidate CV Submitted	✅ *"Your CV has been submitted successfully! A confirmation email has been sent to your inbox."*	Success Popup
Duplicate CV Submission	⚠️ *"This email address has already been used to submit a CV. Please contact admin to update your information."*	Error
Candidate Shortlisted	⭐ *"Congratulations! You have been shortlisted. Please check your email for details."*	Notification Banner
Recruiter CV Request Submitted	⌛ *"Thank you! Your request has been received. We will verify and send the requested CV via email after approval."*	Success Popup
Recruiter CV Request Approved	✅ *"The requested CV has been sent to your email."*	Success Banner
Consultation Request Submitted	⌛ *"Your consultation request has been received. You will get a confirmation email once it's approved and scheduled."*	Info Popup
Consultation Approved	📅 *"Your consultation has been confirmed. Meeting link and schedule details have been emailed to you."*	Success Banner
Course Enrollment Submitted	✅ *"Your enrollment form has been received! Please check your email for payment details."*	Success Popup
Payment Confirmed	💰 *"Payment confirmed! You'll receive your class schedule soon."*	Notification Banner

Schedule Sent	📅 *"Your class schedule and meeting link have been emailed to you."*	Success Banner
E-Book Download Requested	⏳ *"Your request has been received. Please check your email for payment instructions."*	Info Popup
E-Book Sent	📘 *"Thank you! Your requested e-book has been sent to your email."*	Success Banner

Email Format

✉ Section 4 – Email Automation Summary (Reformatted for Developer Use)

Action Event	Recipient	Email Purpose / Type	Subject Line Format	Attachment (If Any)
CV Request Approved	Requester	Attachment Delivery	`CV of Md. Shobuj Miah`	CV File
Candidate CV Submitted	Candidate	Confirmation	`Your CV Submission Confirmation`	None
Candidate Shortlisted	Candidate	Notification	`You Have Been Shortlisted`	None
Recruiter CV Request Approved	Recruiter	Attachment Delivery	`[Category] CV of [Full Name]`	Candidate CV
Consultation Approved	User	Meeting Link / Schedule	`Your Consultation Schedule`	None
Enrollment Confirmation	Student	Payment Information	`Enrollment Confirmation & Payment Process`	None
Payment Confirmed	Student	Confirmation	`Payment Confirmation`	None
Schedule Sent	Student	Class Details	`Class Schedule & Meeting Link`	None
E-Book / Resource Approved	Requester	File Delivery	`Paid E-Book Download – [E-Book Title]`	E-Book File

All outgoing emails should include:

- Professional signature block:

Regards,
Md. Shobuj Miah
Mentor | SQA Professional
www.shobuj.com.bd

- A consistent header banner and responsive HTML layout.

Use dynamic variables for names, categories, and links (`{{user_name}}`, `{{meeting_link}}`, etc.).

Integrate email templates in your admin panel's **Email Template Editor** for easy updates.

✉️ Section 4 – Email Automation Summary (With Body Format)

Each email follows a unified professional template structure:

🧱 Email Layout (General Template)

```html
<html>
  <body style="font-family: Arial, sans-serif; background-color:
#f5f6fa; margin: 0; padding: 0;">
    <div style="max-width: 600px; margin: 20px auto; background:
#ffffff; border-radius: 8px; padding: 25px; box-shadow: 0 2px 8px
rgba(0,0,0,0.1);">
      <div style="border-bottom: 2px solid #007bff; padding-bottom:
10px; margin-bottom: 20px;">
        <h2 style="color:#007bff; margin:0;">{{email_title}}</h2>
      </div>
```

```
        <div style="color:#333333; line-height:1.6;">
          {{email_body}}
        </div>

        <div style="margin-top:25px; border-top:1px solid #eee;
padding-top:15px; font-size:13px; color:#555;">
            <p>Best Regards,<br>
            <strong>Md. Shobuj Miah</strong><br>
            Mentor | SQA Professional<br>
            <a href="https://shobuj.com.bd" style="color:#007bff;
text-decoration:none;">www.shobuj.com.bd</a></p>
        </div>
      </div>
   </body>
</html>
```

📩 Email Automation Details

Action Event   Recipient   Subject Format   Email Body (Text Version)   Attachment

| **CV Request Approved** | Requester | `CV of Md. Shobuj Miah` |
Header: *Your CV Request Has Been Approved*
Body:
Hello **{{user_name}}**,

Thank you for your interest in my professional profile.
Your request has been approved — please find attached my CV for your review.
If you need any further information, feel free to reply to this email.

Attachment: Md_Shobuj_Miah_CV.pdf
| CV File |

| **Candidate CV Submitted** | Candidate | `Your CV Submission Confirmation` |
Header: *Thank You for Submitting Your CV!*
Body:
Hello **{{candidate_name}}**,

We've received your CV successfully.
Our admin team will review your submission and notify you if you are shortlisted.
Thank you for choosing to share your profile through **Shobuj.com.bd**.
| None |

| **Candidate Shortlisted** | Candidate | `You Have Been Shortlisted` |
Header: *Congratulations!*
Body:
Hello **{{candidate_name}}**,

You've been shortlisted for the next phase of our selection process.
Our team will reach out soon with further details.
Stay tuned and best of luck!
| None |

| **Recruiter CV Request Approved** | Recruiter | `[Category] CV of [Full Name]` |
Header: *CV Request Approved*
Body:
Hello **{{recruiter_name}}**,

The requested CV for **{{candidate_full_name}}** under the **{{category_name}}** category has been approved.
Please find the CV attached below for your reference.
| Candidate CV |

| **Consultation Approved** | User | `Your Consultation Schedule` |
Header: *Your Consultation Has Been Confirmed!*
Body:
Hello **{{user_name}}**,

Your consultation session has been successfully scheduled.
Below are the session details:

- **Date:** {{consultation_date}}

- **Time:** {{consultation_time}}

- **Meeting Link:** {{meeting_link}}

If you need to reschedule, please reply to this email at least 24 hours in advance.
| None |

| **Enrollment Confirmation** | Student | Enrollment Confirmation & Payment Process |
Header: *Welcome to Your New Learning Journey!*
Body:
Hello **{{student_name}}**,

We've received your enrollment request.
Please complete your registration by sending your payment using one of the following methods:

- **bKash:** {{bkash_number}}

- **Bank Account:** {{bank_account}}

  After payment, kindly send your payment slip or screenshot via WhatsApp:
  {{whatsapp_number}}
  | None |

| **Payment Confirmed** | Student | Payment Confirmation |
Header: *Payment Successfully Confirmed*
Body:
Hello **{{student_name}}**,

Your payment has been verified successfully.
We'll soon send your class schedule and meeting link.
Thank you for choosing to learn with us.
| None |

| **Schedule Sent** | Student | Class Schedule & Meeting Link |
Header: *Your Class Schedule is Ready!*
Body:
Hello **{{student_name}}**,

Here's your class schedule:

- **Course:** {{course_name}}

- **Start Date:** {{start_date}}

- **Time:** {{class_time}}

- **Meeting Link:** {{meeting_link}}

  We look forward to seeing you in class!
  | None |

| **E-Book / Resource Approved** | Requester | Paid E-Book Download — [E-Book Title] |
Header: *Your E-Book is Ready!*
Body:
Hello **{{user_name}}**,

Your payment has been verified successfully.
Please find attached your requested e-book:
{{ebook_title}}
Thank you for your purchase!
| E-Book File |

💡 Implementation Notes

- All placeholders (e.g., {{user_name}}, {{meeting_link}}, {{course_name}}) should be dynamically replaced at runtime.

- Include a **responsive HTML + plain text fallback** for better inbox delivery.

- Use your **custom HTML header** with the site logo and brand color #007bff.

- Each email should include an **"Unsubscribe or Preferences"** link footer if newsletters are added later.